

Chapter 11 General Specification

DECODE METHOD	: MPEG 1 AUDIO LAYER3
DECODE SAMPLING FREQUENCY	: 8Khz ~ 48Khz
BIT RATE	: 8Kbps ~ 320 Kbps
SOUND QUALITY	
	1. ANALOG(EARPHONE) OUTPUT LEVEL : 5mW
	2. ANALOG OUTPUT S/N RATION : 90dB
	3. L/R ISOLATION PERFORMANCE ETC : 70dB
dB VALUE OF DSP	

Data Downloading Rate <for Windows 2000>

1. SmartMedia™ card(SMC) : MAX 270Kbytes/sec
2. Built-in Memory : MAX 270Kbytes/sec

Chapter 12 Trouble Shooting Tips

What to do if you think your product is defective:

First, you may find that your technical support related topic is addressed in the Help section of our website, <http://www.myirock.com>

We do not require you to check our online Help function to attempt to solve the problem; however, our online Help will always have the most complete information on our products, including downloadable software upgrades and utilities.

We do ask that you contact Customer Service to see if we can solve the problem with your irock!™ digital audio player without requiring the return of the product.

With the help of our expert technicians, you may find that your product can be restored to normal operation, with changes in your PC configuration, or by modifying the product options.

If we determine that you need to return your product, we will issue you a Return Material Authorization number (RMA#) as described in the warranty below.

The email for Customer Service is support@fidinc.com

Our staff makes every attempt to respond to all inquiries within one business day of receipt.

You may also call us at (847) 202-1900 during normal business hours.

Lastly, you may write us at the following address:

**FIRST INTERNATIONAL DIGITAL, INC.
135 WEST CENTRAL ROAD
SCHAUMBURG, IL 60195**

Customer Service hours of operation are :

Monday through Friday 8:30 A.M. - 5:30 P.M. CST

Messages may be left after hours.

If Customer Service cannot resolve the problem, and your product is found to be defective, then you will receive all of the rights specified in the warranty statement below.

 **Chapter 13 Limited Warranty**

First International Digital warrants that the product enclosed herein to be free of defects for a period Ninety **90** days from the date of purchase. In the event of a defect in material or workmanship during the warranty period, First International Digital, at its discretion, will repair or replace the defective product when the owner returns the defective product to First International Digital. The remedy for this breach of warranty is limited to servicing or replacement only and shall not cover any other damages, including but not limited to the loss of profit, special incidental, consequential, and other similar claims. In no event will First International Digital be liable for any amount greater than the currently suggested retail price.

First International Digital specifically disclaims all other warranties, expressed or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose with respect to the defects of the products and program license granted herein. With respect to the use of this product, in no event shall First International Digital be liable for any loss of profit or any commercial damage, including but not limited to special, incidental, consequential, or other damages. Some states/countries do not allow the exclusion of limitation of liability for consequential, or incidental damages in which case the above limitation may not apply to you. If the product is found to be defective, First International Digital, at its option, agrees to replace or repair the product at no charge except as stated below,

provided that you deliver the product with a return material authorization **RMA** number and a dated proof of purchase.

If you ship the product to First International Digital, you must assume the risk of damage or loss in transit. You must use the original container (or the equivalent) and pay the shipping charge. First International Digital may replace or repair the product with new or reconditioned parts, and the replaced parts or product become the property of First International Digital. First International Digital warrants the repaired or replaced product to be free from defects in material and workmanship for a period of ninety **90** days from the return shipping date.

Before returning any product, contact First International Digital Customer Service (for telephone numbers and addresses, see the Trouble Shooting section of this document).

If First International Digital Customer Service verifies that the product is defective, the Return Materials Authorization Department will issue an **RMA** number to place on the outer packaging of the product.

First International Digital cannot accept any product that does not include an **RMA** number on the package.

The **RMA** procedure is as follows :

You ship your product to us. You must pay for shipping to First International Digital, Inc. Upon receipt, we will send a working product back to you. Customer Service must process all **RMA** numbers prior to you shipping the product back to us.

This warranty does not cover damage to Memory Cards caused by improper formatting, misuse, or abuse.

First International Digital will have no liability for content or data lost or damaged on any storage device or Memory Card.

 **Chapter 14 FCC**

This device complies with part 15 of the FCC rules.

Operation is subject to the following two conditions (1) This device may not cause harmful interference, and (2) This device must accept any interference that may cause undesired operation

 **Note**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio / TV technician for help.

This equipment may be reset by unintentional electrostatic discharge during operation.